

**Novartis Innovation Campus**Fabrikstrasse 2, Building 3
CH-4056 Basel

# Technical Business Analyst

Are you passionate about bridging the gap between cutting-edge technology and healthcare? Do you thrive in dynamic project environments where you can harness your analytical prowess to drive impactful solutions? We are seeking a highly skilled and motivated Technical Business Analyst with 5 years of experience to join our team and play a pivotal role in revolutionizing the landscape of clinical trials forecasting and patient recruitment.





## The Company

OVER 10 YEARS OF EXPERIENCE IN DIGITAL HEALTH

At **BGO software** we make health digital by empowering our customers to deliver their digital health products and solutions through our premium services.

#### Our history

Started as a boutique IT company in 2008, in less than 3 years we grew to become a leading IT company with 100+ employees, serving clients from around the globe across several verticals. After more than 12 years of experience within the healthcare industry, we set our main direction. Today, **BGO Software** is the **digital** health lab that aims to improve and save lives today through technology.

#### Our expertise & services

We have extensive background in the development of clinical research systems, eHealth solutions (web and mobile health applications) and GMP validated systems for pharmaceutical & biotech companies.

#### Our people

Our culture is defined by our people. We are an innovation team that values mutual trust, creativity, systems thinking, agility, and adaptability. We are creating a movement in the IT industry so that more people choose the professional path towards saving and improving lives through technology.



#### YOUR BACKGROUND AND EXPERIENCE

Collecting technical and business requests, user requirements management.

Communication with Clients, PM, R&D Managers, Head of BA, Software Architects and QAs.

Proficient in strategic functional architecture and its analysis and management.

5+ years of Business Analyst or similar position, involved in analytical solving of business problems

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Good knowledge and understanding of relational databases and data structures organization.

Working through all phases of the life cycle of a product, making sure information and feedback flow between business and user:

Substantial experience in delivering projects of various sizes and functional complexity.

Sound knowledge of project lifecycle from initiation to implementation and supporting program management.

3+ years of working closely with a development team, giving deeper look at the engineering problems, which should be considered during a product scope definition.

Capable of documenting standard operating procedures.





Have a precise eye for detail, usability, UCD (User Centered Design); /

Able to create and define effective User Journeys in regard to the project requirements;

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Flawless usage of Wireframing/prototyping tools like AxureRP, Balsamiq or Sketch;

Be excellent at visualizing complex workflows through "flow-diagrams"

You have experience with data modeling and statistics

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Very experienced in writing use cases, user stories, functional specifications, project requirements documents, and other documents required for your project.

You are a communication bridge between stakeholders and engineers, documenting and clarifying each side's perspective and pain points.

You possess a technical level of understanding including an in-depth understanding of the software development life cycle.

You are very capable of identifying business needs and determining solutions to business problems;

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# Our benefits for you



Professional growth and learning as well as personal development



Flexible working hours and Work-Life Balance of extraordinary importance



Additional health insurance with dental insurance



22-25 annual paid leave. Remote or hybrid work mode



Multisport card reimbursements, Employee bonus program, teambuildings and events



Learning organization by design, knowledge sharing through internal trainings from the best professionals



Bonuses for your special day – b-day, wedding, baby on board, and many more

### Our values

